

Sureserve Energy Services South West
Emissions Inventory FY 2025

Sureserve
Energy Services

Social Housing Retrofit and Decarbonisation
Sureserve Energy Services

Sureserve Energy Services are a trusted partner in retrofit, decarbonisation and efficiency of social housing and public buildings.

With comprehensive expertise across the UK, Sureserve Energy Services plays a crucial role in our overarching mission to create safer, warmer, and more energy-efficient spaces for communities.

We specialise in low-carbon heating, insulation, metering and decarbonisation measures, helping to create sustainable, energy-efficient homes and public buildings.



Understanding our emissions
Inventory introduction

We are committed to reducing our environmental impact and supporting the transition to a low-carbon economy. This Emissions Inventory provides a transparent account of the greenhouse gas (GHG) emissions associated with our operations, enabling us to track progress against our sustainability goals.

This is a summary of our Emissions Inventory for the reporting period Financial Year (FY) 2025 – 1st October 2024 to 30th September 2025.

The inventory work and reporting were carried out in line with the GHG Protocol Corporate Accounting and Reporting Standard.

Carbon Reduction Plan
Follow the link below to understand what actions we are taking to decarbonise our business

Basis of Reporting
Follow the link below to get full details of our methodology and how we calculate our emissions

Emissions overview
Scope 1, 2 and 3

3,529 tCO_2e

Total Emissions across Scopes 1, 2 and 3

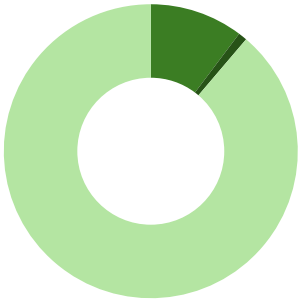
23 tCO_2e
per employee
(All Scopes)

119 tCO_2e
per £m revenue
(All Scopes)

10.3% Scope 1

1.0% Scope 2

88.8% Scope 3



Emissions FY 2025		Total tCO_2e
Scope 1	Facilities natural gas and heating fuel	50
	Vehicle fuel	312
	Total Scope 1	**362**
Scope 2	Facilities electricity	34
	Vehicle electricity	-
	Total Scope 2	**34**
Scope 3	Category 1 - Purchased goods and services	2,416
	Category 2 - Capital goods	0
	Category 3 - Fuel- and energy-related activities	100
	Category 4 - Upstream transportation and distribution	20
	Category 5 - Waste generated in operations	108
	Category 6 - Business travel	128
	Category 7 - Employee commuting	292
	Category 8 - Upstream leased assets	67
	Category 15 - Investments	-
	Total Scope 3	**3,132**
Total Scope 1, 2 and 3		**3,529**

Emissions breakdown
Scope 1 & 2

396 tCO_2e
Total Scope 1 & 2 emissions

3 tCO_2e
per employee
(Scopes 1 & 2)

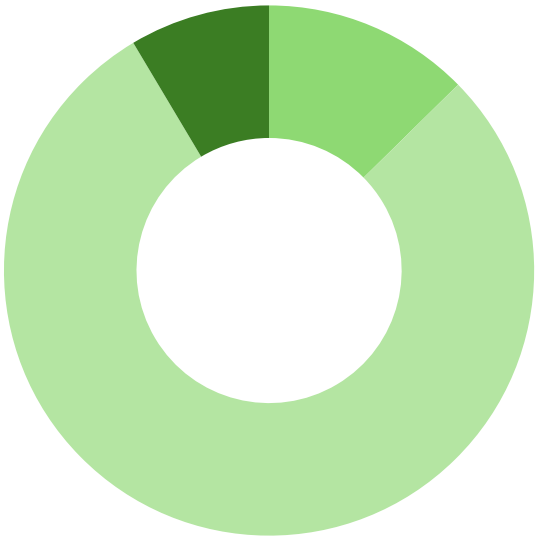
13 tCO_2e
per £m revenue
(Scopes 1 & 2)

Scope 1: Direct emissions from owned or controlled sources, such as fuel combustion in vehicles or facilities.

Scope 2: Indirect emissions from the generation of purchased electricity, steam, heating, and cooling.

12.6%
Facilities
Natural Gas and
Heating Fuel

78.8%
Vehicle Fuel



8.6%
Facilities
Electricity

0.0%
Vehicle
Electricity

Emissions breakdown

Scope 3

3,132 tCO_2e

Total Scope 3 emissions

Scope 3 Emissions: These are all other indirect emissions that occur in a company's value chain, both upstream and downstream. This includes emissions from the production of purchased goods, transportation, waste disposal, and employee commuting.

77.1%
1. Purchased Goods and services

0.0%
2. Capital Goods

3.2%
3. Fuel- and Energy-related Activities

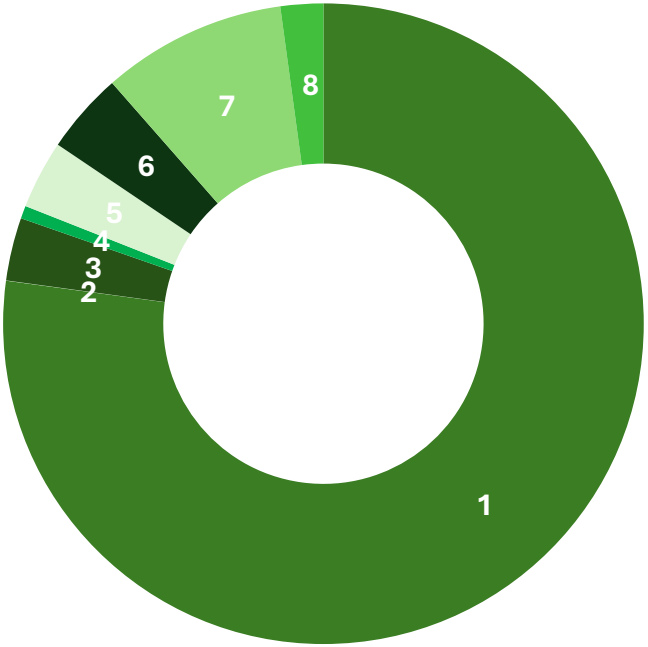
0.6%
4. Upstream transportation and distribution

3.5%
5. Waste Generated in Operations

4.1%
6. Business travel

9.3%
7. Employee Commuting

2.2%
8. Upstream Leased Assets



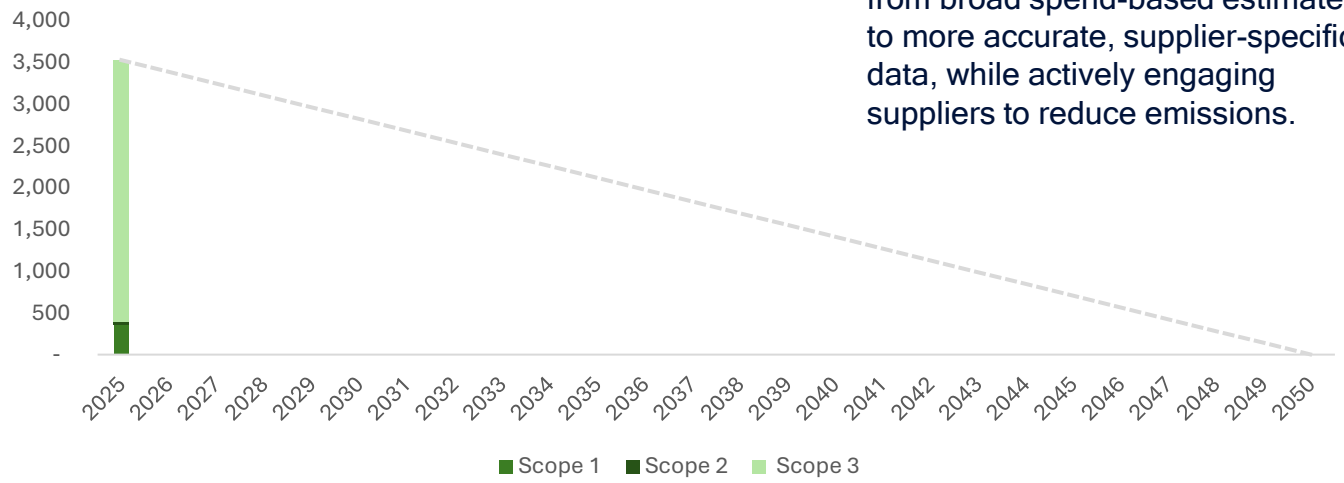
Emission reductions
Targets and trajectories

2050
Goal to be net zero in line with the UK Governments goal

2025
Our baseline emissions year

Our emission reductions come from:

- **Passive Reductions** – achieved without any action e.g., electricity grid emissions which are due to be net zero by 2030.
- **Market-Based Reductions** – achieved by selecting low emission energy tariffs.
- **Active Reductions** – achieved by making technological, behavioural and operational changes within the business:
    - For Scopes 1 & 2, the biggest opportunity is reducing vehicle fuel use by replacing fleet vehicles with EVs ahead of the 2035 ban and cutting fuel consumption through telematics, higher ‘first fix’ rates, and less idling.
    - For Scope 3, our focus is shifting from broad spend-based estimates to more accurate, supplier-specific data, while actively engaging suppliers to reduce emissions.



Avoided emissions
Scope 4

1,509 tCO_2e

Customer emissions avoided per year in FY 2025

22,636 tCO_2e

Customer emissions avoided over the installed products lifetimes in FY 2025

Sureserve has developed a methodology for calculating estimated avoided emissions (often referred to as “Scope 4”) arising from the low-carbon products and services we deliver to our customers. This includes the installation of heat pumps, solar PV, insulation, and other energy efficiency measures that reduce energy use and carbon emissions in homes and buildings.

These avoided emissions represent a tangible positive climate impact that is separate from, and additional to, the reduction of our own operational footprint.



Customer emission factors

Improving reporting accuracy

To support customers own Scope 3 reporting, we provide a supplier-specific emission factor for each Sureserve business. This factor represents the total greenhouse gas emissions generated by that business unit in delivering its services, divided by its annual revenue. It includes all relevant operational emissions (Scopes 1 and 2) and the upstream Scope 3 categories that materially contribute to service delivery, such as purchased goods and services, capital goods, waste, business travel, and upstream energy-related emissions. Employee commuting has been excluded as it is not related to on-site service activity.

Customers can use this factor by multiplying it by your annual spend with the relevant Sureserve business.

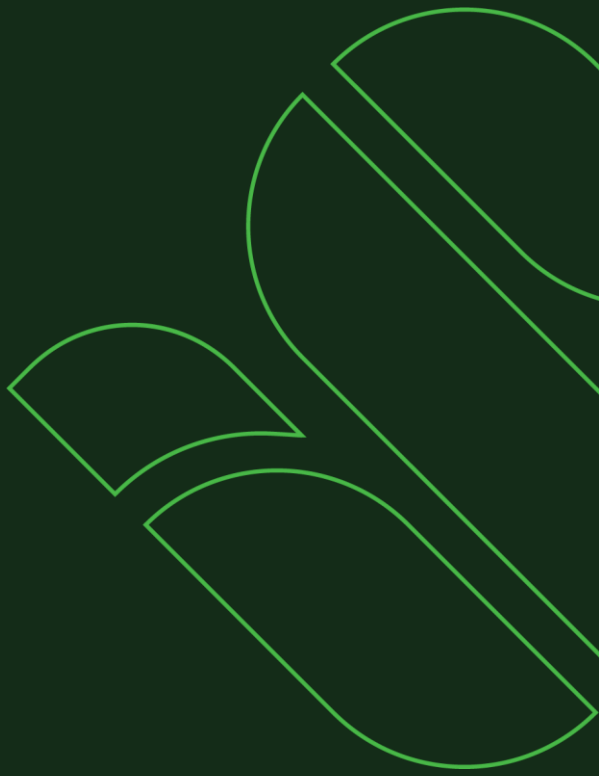
For example, if the emission factor is shown as X $kgCO_2e$ per £, then a spend of £1,000,000 would be associated with 1,000,000 × X $kgCO_2e$ in your Scope 3 Category 1 calculations.

0.10491 $kgCO_2e$

per £ spent with Sureserve



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